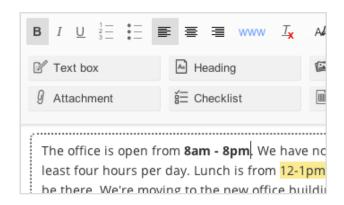


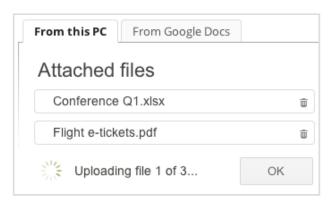
Streamline your business with your own intranet.

Organize, share and discuss all your information.

A powerful editor to design your own intranet pages.

- Write rich text documents.
- Add discussions, custom forms, images, check lists, social media and much more.
- Create a knowledge base or internal wiki for your team.
- Designed from scratch: insanely easy to use, all you need to build a beautiful intranet.



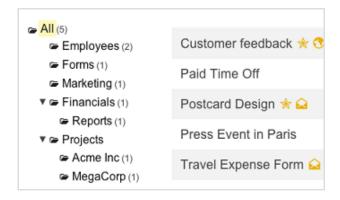


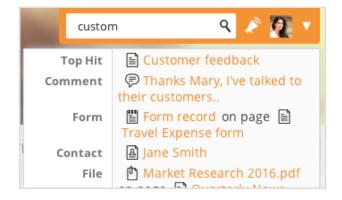
Easily share files.

- Add files to your pages.
- Upload files with drag & drop.
- No more email attachments, USB sticks or setting up shared drives.

A complete archive for all your information.

- All your team's information in one place.
- Keep track of all changes with a complete version and visual revision history.
- Use folders and subfolders to categorize your pages.
- Receive email notifications on changes and updates.



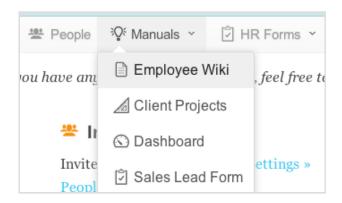


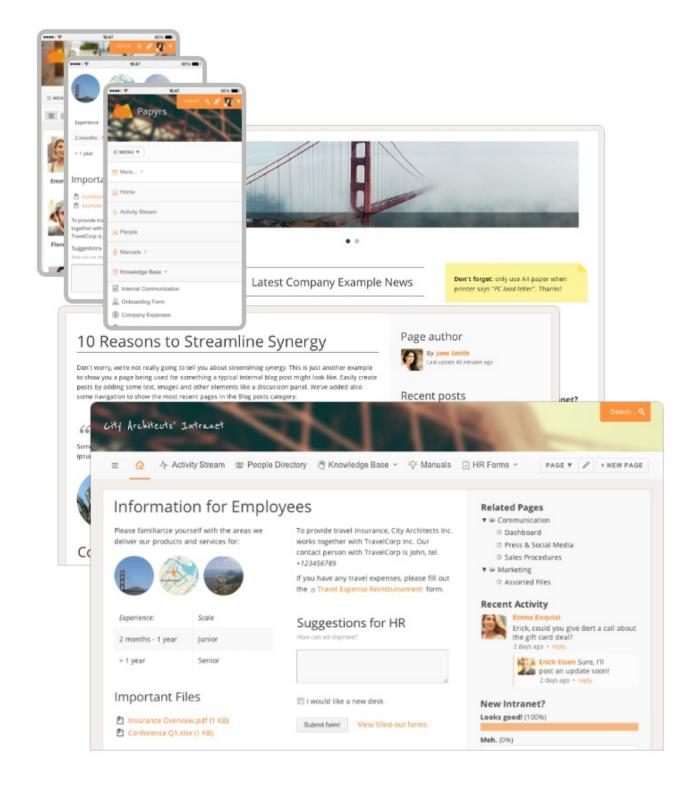
Never lose information again. Find anything back in seconds.

- Find everything back in a second with powerful search.
- Papyrs finds while you type.
- Search in pages, files (like PDF documents), conversations and form records.

Structure it the way you want.

- Add quick access to important pages with a global menu bar.
- Design your own custom menus with the easy to use menu editor.
- Add navigation widgets to your pages such as a table of contents.
- Link to pages with recent activity or active discussions.



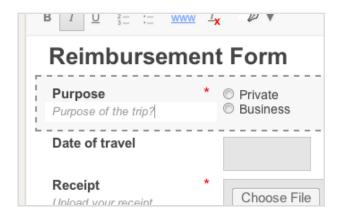


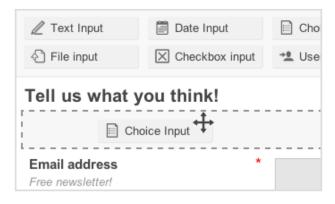
Collect data and process requests with forms.

Add your own custom online forms with drag & drop. Super easy and flexible.

Easily design your own forms.

- Create forms and online databases with the page editor, just drag & drop.
- Share form pages to collect all kinds of data from colleagues and clients.
- Stop sending spreadsheets back and forth to create messy databases.





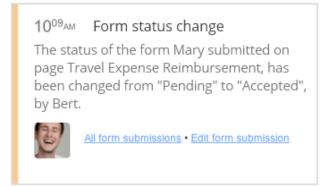
Endless possibilities.

Build forms to create your own simple database apps. For example, add forms for collecting time sheets, expense reimbursements, applications, surveys, event registration, etc. No technical knowledge required!

Reports & Analytics

- Create reports of form records with different views.
- Use a calendar view to create custom calendars.
- Filter reports by status or custom values and calculate totals.
- Or export to a spreadsheet (e.g. Excel) for further analysis.



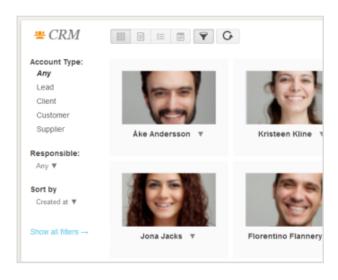


Workflows.

- Add a status field to add a workflow for processing requests.
- Get notified when the status of a request changes.

Custom Database Web Apps

- Easily transform your forms into complete database web apps.
- Build whatever you need, for example a CRM to keep track of contacts.
- Define a template to view each item in your app on a nicely designed page.
- Browse items the way you want, as thumbnails, in a table or on a calendar.
- Read more on Apps...

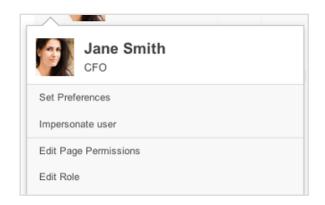


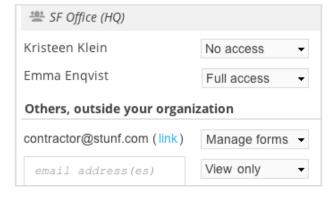
Share all essential information with your team.

Set who can view or edit information in your team, or share with the world.

Advanced permissions.

- Easily share intranet pages with your team, safe and secure.
- Set who can view or edit pages, and who may submit and manage form data.
- Assign roles to restrict which functionality in Papyrs can be accessed.



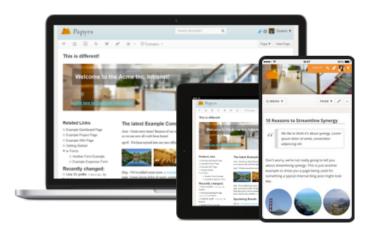


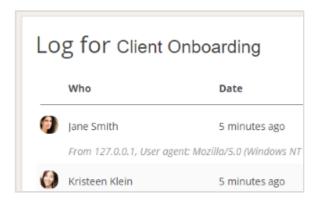
Share with others, or with the world.

- Invite (by email) others outside your team to share pages (like contractors of clients).
- Set their permissions also.
- Publish a page to allow public access (extranet).

Share anyplace, anytime.

- Access Papyrs from your Mac, PC, or mobile device
- Your business intranet in your pocket.
- Keep in touch with your coworkers when on the road.





Account Settings & Integration

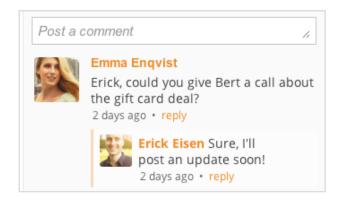
- We offer Single Sign On with Active Directory, G Suite & Slack.
- Security features like an Audit log and Twofactor authentication.
- Export your data at any time.

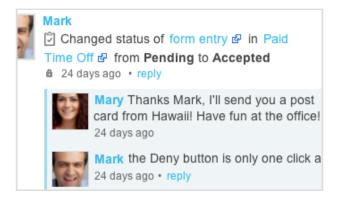
Communicate better with a social intranet.

Keep everybody on the same page and get more done.

Discussions & Micro-blogging

- No more messy email forwards and bulk replies to talk with your team.
- Add discussions directly to your intranet pages.
- A centralized place for discussing information, projects, and ideas.



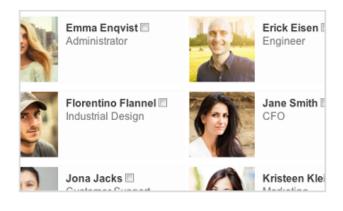


Keep track of activity and status.

- The activity streams keeps everyone up to date with the latest changes and activity.
- Post and reply to status updates. An easier and faster way to communicate.
- Keep your team more engaged and connected.

A Social Network for your Business

- All your team members get a profile page where they can list additional personal information.
- Post pages with company news or internal blog posts.



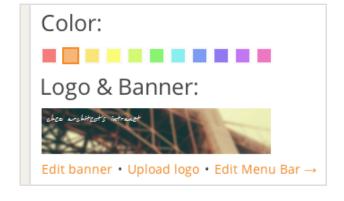


Company Employee Directory

- Browse and find people in your organization
- Quickly look up their details like expertise or phone numbers
- Organize people in groups

Personalize & Customize

- An easy way to build a personalized intranet.
- Design a visual theme that matches the style of your company or organization.
- Create rich page designs using the Page Layout editor.





Integration & Extras

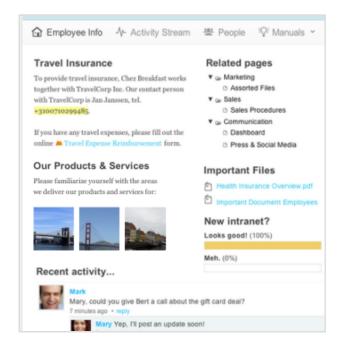
- Add widgets to keep track of social media like Facebook, Twitter, RSS & LinkedIn.
- Show events from a Google Calendar widget.
- Need more integration with other systems? Try our API or Single Sign On functionality.

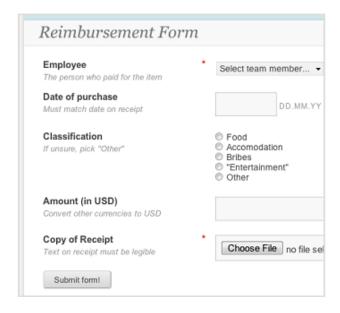
Examples of what you can do with Papyrs.

These are just some ideas. The possibilities are endless.

Share information.

- Knowledge base: guides, procedures, etc.
- Create an internal company wiki
- Share files and documents.
- Store your notes, ideas and "stuff"
- Company dashboards
- A portal for employees or clients
- Write technical manuals and documentation
- Use widgets to keep track of social media
- Meetings: minutes, attendance, files, etc.
- Contact (CRM) pages
- Project and client information





Collect data & process requests.

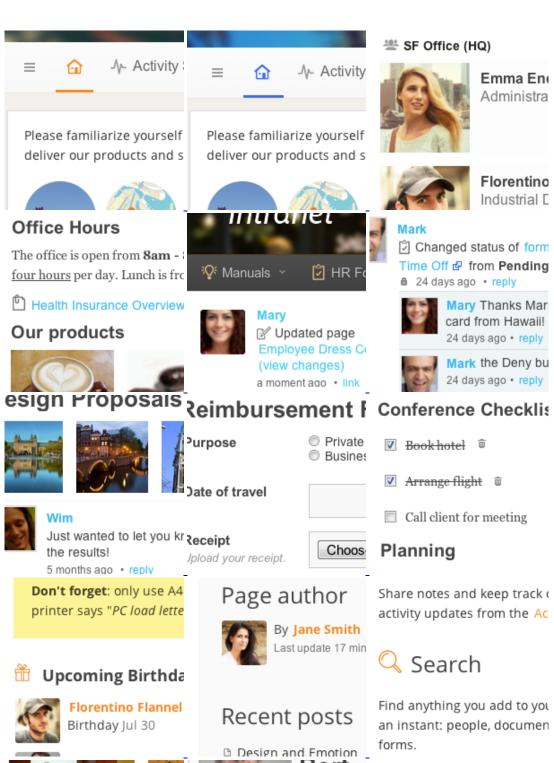
- Log travel expenses.
- Create an Event registration form.
- Leave of absence requests.
- Add a form to collect and process receipts.
- Log Mileage and Reimbursement.
- Organize job applications.
- Create Reports.
- Log attendance and time sheets.
- Collect customer Feedback.
- Form-based apps, e.g. room booking.

Communicate.

- Brainstorm and discuss projects.
- Keep in touch with profile pages.
- Create a News page for your group.
- Discussion board.
- Forum pages.
- Add polls to make decisions.
- Microblogging with the Activity Stream
- People Directory and Staff profiles
- Add widgets like a Google Calendar
- Pages to communicate projects with clients.

Design Proposals Comments Post a comment Wim Just wanted to let you know the customer accepted the design the results! 4 months ago • reply Peter I think we should go for the design with the bridge and the can additional photo of the bridge in daylight?

Some more examples:





Name

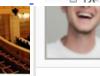
Room

To book a room, please fill out t

Select team

Boardroon

Big Room



Bert
Manager at
Loves sellin

- Client Presentation.ppt (8)
- ExampleInc_Pitch.pdf (0.2

Buzz on Twitter

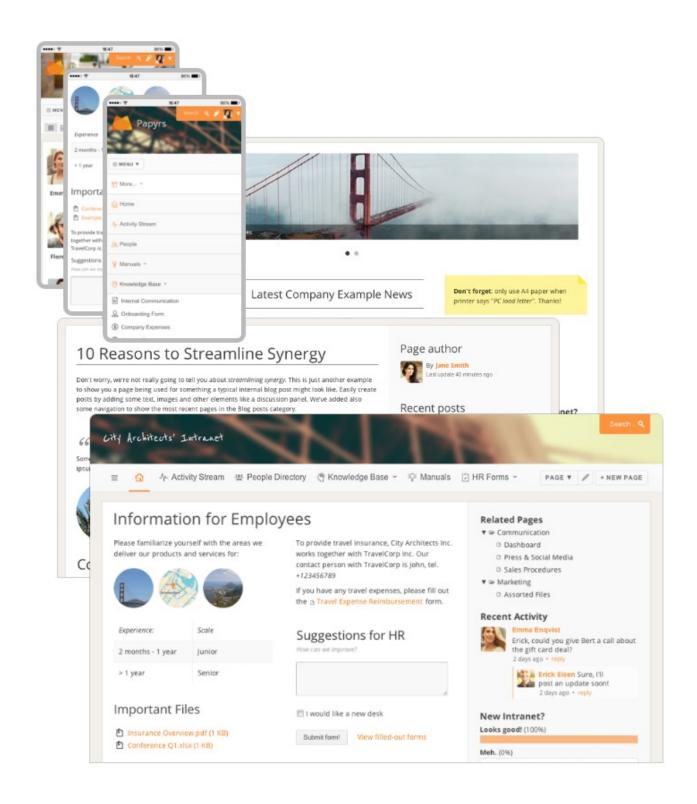


A way to link Youtuk videos - t.co/M29jD

Formatting Options

When editing, use the Page Lag change the column layout. Som

- Bullet lists
- 1. Numbered lists
- 2. Another one
- Bold, Italic, Underline
- Highlights



Frequently Asked Questions

General Questions (Collapse all)

What is Papyrs?

Papyrs is a hosted intranet. It's a central repository for all your documents and pages, a place to collaborate with colleagues and clients, internal company wiki software and much more. It's modern and easy to set up, allowing everyone to contribute without the need for any technical knowledge. You can read more about what Papyrs is here. If you're curious, read why we created Papyrs.

What web browsers does Papyrs support?

Papyrs supports all modern web browsers: Internet Explorer 9 and higher, Google Chrome, Firefox and Safari.

Papyrs also works on mobile devices. Papyrs pages can be accessed from smartphones (Android, iOS) and from tablets (iPad).

How do you pronounce "Papyrs"?

Nowadays most people pronounce Papyrs like *papers*, but it started out sounding more like *pay-pierce*. In hindsight, we should have picked a name that has one obviously correct pronunciation. Oops!

Billing (Collapse all)

What are my payment options?

We accept all major credit cards (Visa, MasterCard, American Express and Discover) and PayPal. You can also pay by (international) bank transfer when paying for a year. For more information see Corporate Payment Options.

Are there any hidden fees?

There are no hidden fees. There are no set-up fee or maintenance fees, either. The price for each subscription package is all-inclusive. A subscription can be canceled at any time for any reason (or no reason at all). We do charge a sales tax for EU customers without a valid VAT ID.

My credit card expired. Where can I update it?

Go to Settings > Account > Manage payment options. There you'll see a link to update your credit card information.

What happens when a payment fails?

First you'll receive a number of automated emails asking for up to date credit card information. Then your account will get suspended. We won't delete your account or destroy your data unless you explicitly request we close your account or you close your account at Settings > Account > Close Account.

How can I cancel my subscription?

Go to Settings > Account > Manage payment options to cancel your subscription. You can always restart your subscription at some point in the future.

Customization (Collapse all)

What branding options do I have?

You can change the Papyrs colors to match your brand. Also, you can replace the Papyrs logo with your own.

If you have a Papyrs account subscription with more than 60 licenses you can get Papyrs with your own domain name (as opposed to yourorganization.papyrs.com). For this you will have to purchase the domain and the accompanying SSL certificate. Please contact us at team@papyrs.com so we can work out the details.

Can I add custom widgets?

Papyrs supports many third party widgets. We have widgets for Google Maps, Google Docs, Google Calendar, Twitter, Youtube and much more. You can also add 3rd party widgets to Papyrs, such as Linked In widgets and Facebook buttons.

Papyrs also has an HTML widget that you can use to add any content you like. (Add a Media Widget and then to go to the tab Other Widgets).

Can I add custom CSS and Javascript?

Papyrs supports custom CSS and custom JavaScript as part of the Whitelabel package. See the <u>Plans & Pricing</u> page for more information.

Is there an API?

We have a basic API, which can be enabled on request. If you need extra API functionality, just drop us a line. API Reference Documentation.

Papyrs also <u>integrates with hundreds of other web services</u> through Zapier.

Trial (Collapse all)

How long does the trial last?

The trial lasts 15 days. You can sign up in 30 seconds. No credit card needed.

If I sign up for a paid subscription, can I keep my trial data?

Absolutely. You can continue right where you left off.

Email notifications (Collapse all)

Why do the email notifications take a few minutes to arrive?

When you edit a page or leave a comment we don't send the email updates right away. This way, when you edit the page or your comment to fix a typo your coworkers don't get emailed twice. When you make multiple changes to a page in rapid succession only one email is sent out that highlights the all the changes.

Who will get an email notification after I update a page?

Everybody who's subscribed to the page will get an email update. To see who's subscribed to a page go to Page > Page Settings. If the envelope next to the user is yellow the user will receive email updates. Click the envelope to toggle. If you see a red exclamation mark next to the envelope icon, this means the user has completely disabled email notifications.

You don't get email notifications of your own actions, even if you're subscribed to a page.

Can I get an email notification when somebody fills out a form?

Yes, absolutely. If you subscribe to a page with a form on it you'll automatically receive an email every time somebody else fills a form out.

To see if you're subscribed to a page check if the envelope icon next to "New Page" is yellow. Click to (un)subscribe to page updates.

Why am I not getting my email notifications?

Navigate to Settings > Notifications and check the following:

- Make sure you haven't suspended all email notifications. The checkbox next to "Stop all notifications" should not be checked.
- Make sure that you're subscribed to email notifications for the relevant page(s). Click "change" to next to "you receive email updates for" to verify.
- Is the Email Digest enabled? If so, you won't receive individual email notifications throughout the day. Instead you'll receive a summary email every morning (or at other fixed times).

Tip: to figure out why a coworker isn't getting their email updates, you can <u>impersonate</u> them (if you are an administrator) to change their email notification preferences.

Security and Backups (Collapse all)

How safe is my data in Papyrs?

We go to great lengths to ensure that your data is safe (i.e. no data loss):

- 1. All Papyrs data is written to multiple hard drives (RAID-array). This means that when a hard drive crashes Papyrs will continue to function as normal, and no data will be lost.
- 2. Papyrs data is continiously backed up. The main Papyrs database is immediately synchronized (mirrored) to a backup server.
- 3. Backups are made every night. Backups are stored both locally, and at a remote server.

You can also schedule **Manual Backups**. Read more about backups and see also our security policy.

How secure is my data in Papyrs?

To ensure security (i.e. no unauthorized access), we take the following measures:

- 1. The Papyrs web application always uses an encrypted connection (SSL). This is the same technology used by internet banking.
- 2. All internal traffic between Papyrs servers is also encrypted using SSL.
- 3. We have a firewall that blocks traffic from unknown sources and monitors for suspicious traffic.
- 4. System software on the Papyrs servers is kept up to date.
- 5. Software is in place that checks system integrity, and searches for root kits and other malicious software. For more details, see the <u>security policy</u>.

Who owns the data?

You keep ownership of everything you put into Papyrs. We own the service, not your data. You can export and backup your data with one click. The archive includes attached files, databases, forms, images, and discussions.

Overview of features

A comprehensive list of all major functionality in Papyrs.

	Startup	Medium	Business	Large	Super	Mega
General						
Users	20	40	75	150	250	400
Pages	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Pages						
Rich Text Editor	✓	✓	✓	✓	✓	√
Drag & Drop Page Builder	✓	✓	✓	✓	✓	✓
Custom Widgets	✓	✓	✓	✓	✓	✓
File Attachments	✓	✓	✓	✓	✓	✓
Complete version history	✓	✓	✓	✓	✓	✓
Page templates	✓	✓	✓	✓	✓	✓
Page Layout	✓	✓	✓	✓	✓	✓

Forms						
Web Forms Drag & Drop Form Builder Form Workflows File Uploads Powerful reports Export to Excel Custom Apps Email	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	
Group activity emails Page changed emails Visual change notifications Reply-by-email Email Digests	\ \ \ \	√ √ √ √	\ \ \ \	√ √ √ √	√ √ √ √	√ √ √ √
Customizable Menu Bar Universal Search Dashboard Favorites Categories/Subcategories Tags	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	✓ ✓ ✓ ✓	\ \ \ \ \	\ \ \ \ \	\ \ \ \ \	\ \ \ \ \
Activity Stream Profile Pages Twitter Integration Poll Widget Discussions Facebook, LinkedIn Widgets Media RSS and Atom feeds Code Snippet Widget Collaboration	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \	\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \
Follow Pages Invite Colleagues Guests Create Extranet Pages Permissions	√ √ √	√ √ √	√ √ √	√ √ √	√ √ √	√ √ √
Permissions Bulk Permission Assignment Protect Classified Information	√ √ √	√ √ √	√ √ √	√ √ √	√ √ √	√ √ √

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Detailed Descriptions – hide

Users The maximum number of users (people in your organization) this

plan supports. You can set their permissions exactly the way you want (which pages can they view, which ones may they edit). This includes Normal users, Limited users and account Administrators.

Pages Papyrs pages can contain text, files, forms, and more. See the

comprehensive feature overview page for details.

Storage Papyrs provides you with storage space for your pages, documents,

images, forms and more.

Core Features Create your intranet pages with drag&drop and share text, files,

discussions, widgets, custom forms and much more. Each plan comes

with many additional features (see Included in all plans), like

notifications, permissions, search & backups.

Rich Text Editor Edit Papyrs pages from your browser with an intuitive rich text

editor. Highlight text, set fonts, add lists, hyperlinks and more. The

whole nine yards.

Drag & Drop Page Builder Design a page with a simple drag and drop editor. Drag text, images,

form widgets, navigation components and everything else to the right

spot.

Custom Widgets Write your own custom HTML widgets or use HTML widgets

written by 3rd parties. The options are really are endless. Embed content from Facebook or CNN, from SalesForce or from any other

source.

File Attachments Easily attach files to your pages (with drag and drop). Put employee

policies and other PDF files on the dashboard for easy access. Share documents with clients as you work on them. Instantly search

documents with clients as you work on them. Instantly search

through all documents with Papyrs Search.

Complete version history Papyrs keeps track of all versions of a page. You can compare

different versions (and highlight the differences!) and revert to previous versions of a page. This means you can never accidently

overwrite or remove important data on a page.

Page templates Create template pages to save time. Create pages for every client

based on a template you design only once.

Page Layout Create any page layout you need: two-column, three-column, or some

grid layout. Or split pages in sections with different layouts. It's

entirely up to you.

Web Forms Create Web Forms to collect information for e.g. customer leads,

customer support, holiday requests, press contacts, expense tracking.

Drag & Drop Form BuilderCreate Web Forms with our easy drag and drop editor. Create forms

in minutes.

Form Workflows Add simple work-flows to forms. For instance, create a holiday-

request form where requests can be either Pending, Approved or Rejected. People are automatically kept up to date with email.

File Uploads Let people upload files to a form. Create a Job Application form

where people can upload their CV

Powerful reports Create reports of filled out forms. Filter on relevant criteria and sort

results to your liking. Export data to your favorite spreadsheet

program.

Export to Excel You can export form data to Excel and to other spreadsheet programs

such as Numbers for Mac.

Custom Apps Create complete database web apps based on drag&drop Papyrs

Forms. Visually navigate and filter items in your apps. Use page templates to manage how your app looks and how it behaves.

Group activity emails Get email notifications when people leave comments or chat on the

Activity Stream. This way you can easily keep track of relevant

discussions.

Page changed emails When a page is modified all followers of the page will automatically

get an email notification outlining the changes.

Visual change notifications Email updates highlight changes made to a page. Newly added text is

highlighted in green, deleted text in red. This way you can see what's

changed at a glance.

Reply-by-email Stay in the loop with email notifications and reply to ongoing

discussions directly from your inbox.

Email Digests Receive an email summary of relevant changes at set periods.

Customizable Menu Bar Add Global Navigation by creating a menu bar with links to pages,

categories, custom dropdown menus and external links.

Universal Search Search through all your documents, files, forms, profiles and

comments. Very fast and super convenient. Papyrs also searches inside Word Documents, speadsheets, PDF files and more.

Dashboard Create a dashboard page with navigation to related pages, news about

your organization, links to important documents and so on.

Favorites Mark the most important pages as favorites for convenience.

Categories/Subcategories Keep your pages organized in a hierarchical structure. Move pages to

categories and subcategories to group related pages together. Add navigation widgets to a page that automatically show part of the

hierarchy.

Tags Give pages tags for easy reference. You can easily search for pages

with a given tag or create a navigation widget that automatically lists

all pages with a given tag.

Activity Stream A centralized place to discuss ideas, projects and ideas. Keep track of

the news in your organization. A digital watercooler.

Profile Pages Create a social network with profiles page for everybody in your

organization.

Twitter Integration Keep track of the buzz around your organization and of your

competitors.

Poll Widget Add two types of polls to a page. A simple poll where people can

choose between a list of given options and a preference table. With a

preference table people can choose multiple options.

Discussions Add threaded discussions to pages. Let colleagues and guests leave

comments on a page.

Facebook, LinkedIn Widgets Add widgets for your Facebook Company page or LinkedIn company

profile to your Papyrs page.

Media RSS and Atom feeds Add widgets with company news, internal blogs and other relevant

news to a Papyrs page.

Code Snippet Widget Add code samples and snippets to Papyrs pages. Syntax highlighting

supported for over a dozen programming languages. Easily share

code with your coworkers.

Follow Pages Users can follow pages so they get emailed when the page is updated.

Invite Colleagues Easily invite your colleagues to your intranet.

Guests Share individual pages with a guest outside your intranet. Ideal for

communication with contractors and clients.

Create Extranet Pages Make specific Papyrs pages open to the public. For instance if you

want to create a publicly accessibly survey.

Permissions Set which people may view a page and leave comments, which

people may also submit forms on the page and who may modify the page and may share the page with other people. With Papyrs you can

set the permissions exactly how you want them.

Bulk Permission Assignment Easily assign permissions to hundreds or thousands of pages and to

hundreds of users in just a few clicks.

Protect Classified Information Restrict access to Papyrs pages to a select group of people.

User Roles Users can be either Administrators (full permissions), regular users or

limited users. Limited users cannot access the activity stream, create

new pages or share pages with other people.

User Impersonation Administrators can impersonate other users to easily verify that all

permissions are set correctly.

Custom User Roles Specify what different user types may and may not do. Set which

groups may access the activity stream, which group may create pages, which group may access user profiles and so forth.

Audit Access Log View an audit log for users and pages. Tracks access to pages, page

modifications, form submissions and views, comments, and access to

the people directory.

SSL Encryption All Papyrs traffic is encrypted with SSL, the same technology used to

secure online banking. This means you can safely access your Papyrs account from a wireless connection or from your laptop or mobile

phone.

User script sandboxing User scripts for Papyrs are executed in a different area/realm than the

rest of Papyrs. This means 3rd party Widgets can be safely used in

Papyrs.

Automated Backups We make backups of all Papyrs data every night. Multiple sets of

backups are kept in different physical locations. In addition all data is stored using RAID technology, which protects against data loss when

a hard drive fails.

Personal Backups / ExportCreate backups of your entire Papyrs account and download at your

convenience. Get notified by email once your backup archive is ready for download. Download a copy of your valuable data for that extra

degree of safety.

API Use the API to integrate Papyrs with 3rd party products.

Programatically create and update pages, widgets and more.

Restricted API access to specific people, and restrict which parts of

the intranet the API can reach.

Access Restrictions Limit Access to Papyrs to specific ranges of IP addresses and types of

devices.

JWT Web Tokens SSO Authenticate users in other applications with their Papyrs credentials.

When a user is logged in to Papyrs they can access the 3rd party site without being prompted for additional credentials.

View who logged in and viewed which pages from what IP address **Audit Security Log**

and from which browser/device.

Log in with your existing Google Apps ID. Login via Google Apps

Docs & Drive Integration Attach Google Docs documents and Google Drive files to Papyrs

pages.

Search through all your Google Drive files and documents directly Google Drive Search

from Papyrs.

Google Calendar and Events Add Google calendars to Papyrs with a month, week and single day

overview. Or show a simple list of upcoming events.

Google Charts Put charts and graphs onto Papyrs pages. The charts update

automatically when the Google Spreadsheet is updated.

Maps Easily add interactive and plain maps to Papyrs pages.

Youtube Add promotional videos to your intranet pages. Other streaming

video providers such as Vimeo work as well.

Google Analytics Tracking Use Papyrs in combination with Google Analytics. This lets you

track which pages are visited most frequently, from where and using

which devices and much more.

Custom Logo Replace the Papyrs logo with the logo of your organization.

Custom Colors Change the colors to suit the colorscheme of your organization/brand.

Custom Domain Put Papyrs on a domain of your choosing, e.g. intranet.yourcorp.com

instead of yourcorp.papyrs.com.

Custom Emails Change the text and branding of Papyrs email notifications.

Choose custom fonts from the Google Web Fonts library. **Custom Fonts**

Custom Profile fields Add custom attribute fields to user profiles and the People Directory.

White Label Change the branding of Papyrs to match your organization.

Customize emails and customize the entire visual appearance of your

intranet.

Custom CSS / JS Allows for complete customization of the Papyrs style and

functionality.

Admin Console Centrally administer the users in your team. Impersonate users in the

team. Manage profile pictures, usernames and passwords of other

users in your team.

Integrate Papyrs with your Windows Network using Active Directory **Active Directory**

> (LDAP). Centrally administer the users in your team. Synchronize user information between Papyrs & Active Directory. Single Sign-On

supported.

Bulk import users from an LDAP directory. Synchronize user profile **LDAP User Management**

information between Papyrs and Active Directory. LDAP(S)

encryption supported

LDAP SSO Single Sign-On with LDAP authentication. Passwordless

> authentication supported (NTLM Challenge-Response) when Papyrs is part of the Intranet Zone. Papyrs can be linked to multiple Active

Directory servers if needed. LDAP(S) encryption supported.

View an audit log for users and pages. Tracks access to pages, page Audit Log

modifications, form submissions and views, comments, and access to the people directory. Track who viewed pages from which IP address and from which browser/device.

Service Level Agreement with availability guarantee. See <u>Service</u>

Level Agreement

Firewall Set up custom firewall rules to restrict access as needed.

SLA